

Server

Share a folder on the servers drive. (i.e. *X:\BatesShare*) this can be omitted if using UNC.

Workstation must have read/write/create/execute privileges to this folder.

Install Server software to (*X:\BatesShare\Pro2020*)

This copies all the necessary files to run the application

It also creates the data required by the application in (*X:\BatesShare\Pro2017\Data*)

It also places a Workstation Installer in the *X:\BatesShare\Pro2020* folder.

Places a *batessilentexample.cmd* file for those wishing to do silent workstation installs.

Workstation

You can either map a drive to the share on the server Y: (i.e. *net use Y: \\Server\BatesShare*) or go to the UNC path *\\Server\BatesShare\Pro2020*

Run the workstation installer (*BATES_2020_WS_Install*)

When installing the workstation application select, *Y:\Pro2020\Data* or

\\Server\BatesShare\Pro2020\Data, when asked for Data location.

The workstation requires some files to be installed locally.

- PDF Printer driver (This requires admin privileges only for installation)
- PST Email reader is a COM component and thus needs to be on the local machine
- Microsoft .NET 4.0x Runtime libraries if needed

On the first workstation you can run the program and enter your registration information. All subsequent workstation will not need to do this.

The workstation should also create a shortcut. This shortcut should have the following properties. The important piece is the start in folder. If running from a shared folder the UNC path will be used automatically.

- **Target:** Either *Y:\Pro2020\PR_Bates.EXE* or *\\Server\BatesShare\Pro2020\PR_Bates.EXE*
- **Start In:** Either *Y:\Pro2020* or *\\Server\BatesShare\Pro2020*

This install will also set Registry information to properly configure the network help file.

A May 2018 Microsoft Patch broke the accessing of network help files. You can make this work using the following instructions (per Microsoft support <https://social.technet.microsoft.com/Forums/azure/en-US/673fc8ae-89ae-40aa-87a7-55ff0f5962ed/chm-not-opening-from-network-folder?forum=w7itprosecurity>)

1. Open Windows Control Panel
2. Open Internet Options
3. Click the Security tab
4. Select the Local Intranet zone
5. Click the Sites button
6. Make sure that all of the boxes are checked EXCEPT 'Automatically Detect Intranet'

Clients may want to change some of the settings to determine what settings will work and conform to their security protocols.

Silent Install

BATES_2020_WS_Install /VERYSILENT /NORESTART /COMPONENTS=pr /DATADIR=\\Server\BatesShare\Pro2020\Data
or

BATES_2020_WS_Install /VERYSILENT /NORESTART /COMPONENTS=pr /DATADIR=Y:\Pro2020\Data

If you omit the DATADIR the current directory you are running the install from will be used. See example

These instructions are based on Bates Professional 2020.

If installing the “electronic PRO” version, replace

- *PR_Bates.EXE* with *EP_BATES.EXE*
- */COMPONENTS=pr* with */COMPONENTS=ep*